

**INARF 2018 Software Survey Results  
36 Member Organizations responded**

<u>(1) Accounting</u>		<u>(2) Human Resources</u>		<u>(3) Time and Attendance Software</u>	
Quickbooks	9	Microsoft Excel	9	Accel Consulting	13
MAS90 / Sage 100	9	ADP	8	Manual Timesheets	6
Microsoft Dynamics NAV	5	Paylocity	5	ADP	5
Blackbaud	4	Accel Consulting	5	MITC	5
Great Plains	4	Paycor	3	Paycor	3
Accountmate	1	ABRA	3	Paylocity	2
Elliott Business Systems	1	Microsoft Access Database	2	Quantum Solutions (CASPer)	2
Intacct	1	Solana	2	Novatime	1
Nav 13	1	Optimum Solutions	2	Solana	1
Open Systems	1	Microsoft Dynamics NAV	2	Therap Documentation	1
Provider Pro	1	Ascentis HR	1	Time Trax	1
Traverse	1	Automated Payroll Service	1	Vertex	1
Vertex Systems	1	Eempact	1		
		Gradience	1		
		Great Plains	1		
		HR Source	1		
		MITC	1		
		Novatime	1		
		Prospera	1		
<b>Total</b>	<b>39</b>	<b>Total</b>	<b>50</b>	<b>Total</b>	<b>41</b>
<u>(4) Payroll</u>		<u>(5) Client Management</u>		<u>(6) Tracking Plans of Care/ Consumer Goals</u>	
ADP	7	Accel Consulting	14	Accel Consulting	14
MAS 90 / Sage 100	7	Microsoft Excel	6	Quantum (CASPer)	4
Paylocity	5	Therap Services	5	Therap Services	4
Paycor	4	Quantum (CASPer)	4	Vertex Systems	4
Quickbooks	3	Vertex Systems	4	Microsoft Excel	3
Vertex Systems	3	CareTracker	3	CareTracker	3
Microsoft Dynamics NAV	3	Solana	2	N/A	2
Great Plains	2	August Systems	1	Google Forms/Sheets	1
Accountmate	1	Microsoft Access Database	1	Manual	1
Automated Payroll System	1	MITC	1	Microsoft Word	1
Excel	1	Raintree	1	Raintree	1
MITC	1				
Optimum Solutions	1				
Sage ABRA Suite	1				
Solana	1				
<b>Total</b>	<b>41</b>	<b>Total</b>	<b>42</b>	<b>Total</b>	<b>38</b>

**INARF 2018 Software Survey Results  
36 Member Organizations responded**

<u>(7) Tracking Consumer Funds</u>		<u>(8) Production Controls</u>		<u>(9) Fundraising / Donor Tracking</u>	
Microsoft Excel	12	Microsoft Excel	17	Microsoft Excel	13
Manual	7	N/A	6	N/A	9
Quickbooks	7	Vertex Systems	3	Quickbooks	3
Quicken	5	Great Plains	3	E Tapestry	2
N/A	3	Solana	2	Raiser's Edge	2
RPM	2	August Systems (Wizard)	1	DonorPerfect	2
Blackbaud	1	Access	1	Bloomerang	1
Great Plains	1	Elliott Business Systems	1	CRM	1
Sage / MAS 90	1	Quickbooks	1	Little Green Light	1
Therap	1	Fishbowl	1	Network for Good	1
		Accel Consulting	1	Quantum (CASPer)	1
		E-2	1	Results +	1
				Sage 100	1
				Salesforce	1
				Zoho CRM	1
<b>Total</b>	<b>40</b>	<b>Total</b>	<b>38</b>	<b>Total</b>	<b>40</b>
<u>(10) Mass Email Delivery Service</u>		<u>(11) Medicaid Billing Software</u>		<u>(12) Electronic Health Records</u>	
Microsoft Outlook	22	Accel Consulting	13	None - N/A	12
Constant Contact	5	EDS	6	Therap	5
Mail Chimp	3	Microsoft Excel	5	Accel Consulting	5
N/A	3	Vertex Systems	4	Microsoft Excel	4
Accel Consulting	1	Quantum Solutions (CASPer)	4	Quantum Solutions (CASPer)	2
Bloomerang	1	Solana	3	Raintree	2
Delivera	1	Manual	2	Microsoft Word	2
Firedog	1	Raintree	2	Advocare	1
Google	1	August System	1	Advocate	1
Groupwise	1	Insite	1	Azalea	1
		N/A	1	Datamotion	1
		Therap	1	ECP	1
				EMAR	1
				In Touch	1
				Microsoft Access	1
				Prism	1
				Scanned PDF	1
				Vertex	1
<b>Total</b>	<b>39</b>	<b>Total</b>	<b>43</b>	<b>Total</b>	<b>43</b>

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(1) Accounting</b>	<b>Agencies Reporting</b>	
MAS90 / Sage 100	9	Blue River Services, Inc. Bona Vista Programs CDC Resources, Inc. Developmental Services, Inc. First Chance Center (2) Goodwill Industries of NE IN In-Pact Rauch, Inc. Unknown
Quickbooks	9	Abilities Services, Inc., Inc. Advocacy Links Cornerstone Associates Corvilla, Inc., Inc. Easterseals Rehabilitation Center, Inc. First Chance Center (2) Huser SpecialCare Insights Consulting Tangram
Microsoft Dynamics NAV	5	Benchmark Human Services Sycamore Services, Inc., Inc. The Arc of Gibson County Wabash Center (2) Unknown
Blackbaud	4	ADEC, Inc. Carey Services, Inc. Jay-Randolph Developmental Services, Inc. LOGAN Community Resources, Inc.
Great Plains	4	Easterseals Arc of Northeast Indiana Hopewell Center, Inc. Paladin, Inc. Southern IN Resources Solutions
Accountmate	1	Passages, Inc., Inc.
Elliott Business Systems	1	The Arc of Greater Boone County
Intacct	1	Opportunity Enterprises, Inc.
Nav 13	1	Wabash Center (2)
Open Systems	1	Marshall-Starke Developmental Center, Inc. (2)
Provider Pro by Solana	1	Peak Community Services, Inc.
Traverse - Open Systems	1	Easterseals Crossroads
Vertex Systems	1	Marshall-Starke Developmental Center, Inc. (2)
<b>Total</b>	<b>39</b>	

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>	
<b>(2) Human Resources</b>	<b>Agencies Reporting</b>
Microsoft Excel	9 Advocacy Links Bona Vista Programs (3) Easterseals Arc of Northeast Indiana (2) First Chance Center (2) Hopewell Center, Inc., Inc. (2) Huser SpecialCare In-Pact Paladin, Inc. (3) Rauch, Inc.
ADP	8 ADEC, Inc. (2) Cornerstone Associates Easterseals Arc of Northeast Indiana (2) Easterseals Crossroads Insights Consulting (2) LOGAN Community Resources, Inc. Peak Community Services, Inc. (2) Unknown
Paylocity	5 Carey Services, Inc. Jay-Randolph Developmental Services, Inc. Sycamore Services, Inc., Inc. Tangram The Arc of Greater Boone County
Accel Consulting	5 Benchmark Human Services (2) Bona Vista Programs (soon) (3) Developmental Services, Inc. Insights Consulting (2) Unknown (2)
Paycor	3 Corvillia, Inc., Inc. Opportunity Enterprises, Inc. Paladin, Inc. (3)
ABRA	3 Blue River Services, Inc. Easterseals Rehabilitation Center, Inc. Goodwill Industries of NE Indiana (2)
Microsoft Access Database	2 First Chance Center (2) Paladin, Inc. (3)
Solana	2 ADEC, Inc. (2) Peak Community Services, Inc. (2)
Optimum Solutions	2 CDC Resources, Inc. Marshall-Starke Developmental Center, Inc.
Microsoft Dynamics NAV	2 Benchmark Human Services (2) Unknown (2)

**INARF Member Software Survey  
2018 Results  
Participating Agencies = 36**

<b>(2) Human Resources (cont.)</b>	<b>Agencies Reporting</b>
Ascentis HR	1 Southern IN Resources Solutions
Automated Payroll Service	1 Wabash Center (2)
EEmpact	1 Wabash Center (2)
Gradience	1 The Arc of Gibson County
Great Plains	1 Hopewell Center, Inc. (2)
HR Source	1 Bona Vista Programs (3)
MITC	1 Passages, Inc., Inc.
Novatime	1 Goodwill Industries of NE Indiana (2)
Prospera	1 Abilities Services, Inc.
<b>Total</b>	<b>50</b>

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(3) Time and Attendance Software</b>	<b>Agencies Reporting</b>	
Accel Consulting	13	Benchmark Human Services Bona Vista Programs Developmental Services, Inc. Easterseals Arc of Northeast Indiana (2) Easterseals Rehabilitation Center, Inc. Insights Consulting (2) Paladin (2) Sycamore Services, Inc. Tangram The Arc of Gibson County The Arc of Greater Boone County Wabash Center Inc. (2) Unknown
Manual Timesheets	6	Advocacy Links, LLC CDC Resources First Chance Center (2) Hopewell Center, Inc. Huser Special Care Insights Consulting (2)
ADP	5	Easterseals Arc of Northeast Indiana (2) Easterseals Crossroads LOGAN Community Resources, Inc. Peak Community Services, Inc. (2) Unknown
MITC Software	5	Abilities Services, Inc. ADEC, Inc. Blue River Services, Inc. In-Pact Passages, Inc.
Paycor	3	Corvilla, Inc. Opportunity Enterprises, Inc. Paladin (2)
Quantum Solutions (CASPer)	2	Rauch Southern IN Resource Solutions
Paylocity	2	Carey Services, Inc. Jay-Randolph Developmental Services, Inc.
Novatime	1	Goodwill Industries of NE Indiana
Solana	1	Peak Community Services, Inc. (2)
Therap Documentation	1	Cornerstone Associates
Time Trax	1	First Chance Center (2)
Vertex Timeworks	1	Wabash Center Inc. (2)
<b>Total</b>	<b>41</b>	

<b>INARF Member Software Survey</b> <b>2018 Results</b> <b>Participating Agencies = 36</b>		
<b>(4) Payroll</b>		<b>Agencies Reporting</b>
ADP	7	ADEC, Inc. Cornerstone Associates Easter Seals Arc of Northeast Indiana Easterseals Crossroads Insights Consulting LOGAN Community Resources, Inc. Unknown
MAS90 / Sage 100	7	Blue River Services, Inc. Bona Vista Programs CDC Resources, Inc. Developmental Services, Inc. First Chance Center (2) Goodwill Industries of NE IN In-Pact
Paylocity	5	Tangram Sycamore Services, Inc. The Arc of Greater Boone County (2) Jay-Randolph Developmental Services, Inc. Carey Services, Inc.
Paycor	4	Corvilla, Inc. Opportunity Enterprises, Inc. Paladin Rauch
Quickbooks	3	Abilities Services, Inc. (2) Advocacy Links, LLC Huser Special Care
Vertex Systems	3	Abilities Services, Inc. (2) Hopewell Center, Inc. (2) Marshall-Starke Development Center, Inc. (2)
Microsoft Dynamics NAV	3	Benchmark Human Services The Arc of Gibson County Unknown
Great Plains	2	Hopewell Center, Inc. (2) Southern IN Resource Solutions
Accountmate	1	Passages, Inc., Inc.
Automated Payroll Service	1	Wabash Center
Excel	1	First Chance Center (2)
MITC	1	The Arc of Greater Boone County (2)
Optimum Solutions	1	Marshall-Starke Development Center, Inc. (2)
Sage ABRA Suite	1	Easterseals Rehabilitation Center, Inc.
Solana	1	Peak Community Services, Inc.
	<b>Total</b>	<b>41</b>

<b>INARF Member Software Survey</b> <b>2018 Results</b> <b>Participating Agencies = 36</b>		
<b>(5) Client Management</b>		<b>Agencies Reporting</b>
Accel Consulting	14	Benchmark Human Services Bona Vista Programs Developmental Services, Inc. Easterseals Arc of Northeast Indiana Easterseals Rehabilitation Center, Inc. Insights Consulting (2) LOGAN Community Resources, Inc. Unknown Paladin Sycamore Services, Inc. Tangram The Arc of Gibson County The Arc of Greater Boone County Wabash Center (2)
Microsoft Excel	6	Advocacy Links, LLC First Chance Center (2) Huser SpecialCare In-Pact Insights Consulting (2) Unknown
Therap Services	5	Blue River CDC Resources, Inc. (2) Cornerstone Associates Corvilla, Inc. Opportunity Enterprises, Inc.
Quantum Solutions (CASPer)	4	Carey Services, Inc. Jay-Randolph Developmental Services, Inc. Rauch Southern IN Resource Solutions
Vertex Systems	4	Abilities Services, Inc. (2) Hopewell Center, Inc. Marshall-Starke Development Center, Inc. Wabash Center (2)
CareTracker	3	Abilities Services, Inc., Inc. (2) ADEC, Inc. (2) Easterseals Crossroads (2)
Solana	2	ADEC, Inc. (2) Peak Community Services, Inc.
August Systems (Wizard)	1	CDC Resources, Inc. (2)
Microsoft Access Database	1	First Chance Center (2)
MITC	1	Passages, Inc.
Raintree	1	Easterseals Crossroads (2)
	<b>Total</b>	<b>42</b>

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(6) Tracking Plans of Care</b>		<b>Agencies Reporting</b>
Accel Consulting	14	Benchmark Human Services Bona Vista Programs Developmental Services, Inc. Easter Seals Arc of Northeast Indiana Easterseals Rehabilitation Center, Inc. Insights Consulting LOGAN Community Resources, Inc. Paladin Sycamore Services, Inc. Tangram The Arc of Gibson County The Arc of Greater Boone County Wabash Center, Inc. (2) Unknown
Vertex Systems	4	Abilities Services, Inc. (2) Hopewell Center, Inc. Marshall Starke Wabash Center (2)
Quantum (CASPer)	4	Carey Services, Inc. Jay-Randolph Developmental Services, Inc. Rauch Southern IN Resource Solutions
Therap Services	4	Blue River Services, Inc. Cornerstone Associates Corvilla, Inc. Opportunity Enterprises, Inc.
Care Tracker	3	Abilities Services, Inc. (2) ADEC, Inc. Easterseals Crossroads (2)
Microsoft Excel	3	First Chance Center In-Pact Unknown
N/A	2	Advocacy Links Passages, Inc.
Google Forms/ Sheets	1	Huser SpecialCare
Manual	1	CDC Resources, Inc.
Microsoft Word	1	Peak Community Services, Inc.
Raintree	1	Easterseals Crossroads (2)
<b>Total</b>	<b>38</b>	

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(7) Tracking Consumer Funds</b>		<b>Agencies Reporting</b>
Microsoft Excel	12	ADEC, Inc. Benchmark Human Services Blue River Services, Inc. Corvilla, Inc. (2) First Chance Center (2) Huser Special Care (2) In-Pact Paladin Passages, Inc. The Arc of Gibson County The Arc of Greater Boone County Unknown
Manual	7	Corvilla, Inc., Inc. (2) First Chance Center (2) Hopewell Center, Inc., Inc. Insights Consulting (2) Peak Community Services, Inc. Sycamore Services, Inc. Unknown
Quickbooks	7	Abilities Services, Inc. Easterseals Rehabilitation Center, Inc. Huser Special Care (2) Insights Consulting (2) Southern IN Resource Solutions Tangram Wabash Center, Inc.
Quicken	5	Bona Vista Programs Carey Services, Inc. CDC Resources, Inc. Marshall-Starke Development Center, Inc. Opportunity Enterprises, Inc.
N/A	3	Advocacy Links Goodwill Industries of NE IN Easterseals Crossroads
RPM	2	Rauch LOGAN Community Resources, Inc.
Blackbaud	1	Jay-Randolph Developmental Services, Inc.
Great Plains	1	Easter Seals Arc of Northeast Indiana
Sage/ MAS 90	1	Developmental Services, Inc.
Therap	1	Cornerstone Associates
	<b>Total 40</b>	

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(8) Production Controls</b>		<b>Agencies Reporting</b>
Microsoft Excel	17	Abilities Services, Inc. Advocacy Links, LLC Benchmark Human Services Blue River Services, Inc. Bona Vista Programs Carey Services, Inc. Corvilla, Inc., Inc. Developmental Services, Inc. Easterseals Rehabilitation Center, Inc. First Chance Center Huser SpecialCare In-Pact Jay-Randolph Developmental Services, Inc. Paladin (2) The Arc of Gibson County Unknown Unknown
N/A	6	Cornerstone Associates Insights Consulting LOGAN Community Resources, Inc. Passages, Inc. Rauch Tangram
Vertex Systems	3	Hopewell Center, Inc. Marshall-Starke Development Center, Inc. Wabash Center, Inc. (2)
Great Plains	3	Easter Seals Arc of Northeast Indiana Paladin (2) Southern IN Resource Solutions
Solana	2	Opportunity Enterprises, Inc., Inc. Peak Community Services, Inc.
Accel Consulting	1	Sycamore Services, Inc.
Access	1	Goodwill Industries of NE In
August Systems (Wizard)	1	CDC Resources, Inc.
E-2	1	ADEC, Inc.
Elliott Business Systems	1	The Arc of Greater Boone County
Fishbowl	1	Easterseals Crossroads
Quickbooks	1	Wabash Center, Inc (2)
	<b>Total 38</b>	

<b>INARF Member Software Survey</b> <b>2018 Results</b> <b>Participating Agencies = 36</b>		
<b>(9) Fundraising/Donor Tracking</b>		<b>Agencies Reporting</b>
Microsoft Excel	13	Blue River Services, Inc. Bona Vista Programs (2) Corvilla, Inc. (2) First Chance Center (2) In-Pact Paladin Passages, Inc. Peak Community Services, Inc. Southern IN Resource Solutions Sycamore Services, Inc. The Arc of Gibson County The Arc of Greater Boone County Unknown
N/A	9	Advocacy Links, LLC Benchmark Human Services Cornerstone Associates Developmental Services, Inc. Hopewell Center, Inc. Huser SpecialCare Insights Consulting Marshall-Starke Developmental Services, Inc. Unknown
Quickbooks	3	Abilities Services, Inc. First Chance Center (2) Tangram
E-Tapestry	2	Carey Services, Inc. Corvilla, Inc. (2)
Raiser's Edge	2	ADEC, Inc. Easterseals Crossroads
DonorPerfect	2	Easterseals Rehabilitation Center, Inc. Wabash Center, Inc. (soon) (2)
Bloomerang	1	Bona Vista Programs (2)
CRM	1	Easterseals Arc of NE In
Little Green Light	1	CDC Resources, Inc.
Network for Good	1	Rauch, Inc.
Quantum (CASPer)	1	Jay-Randolph Developmental Services (2)
Results +	1	LOGAN Community Resources, Inc.
Sage 100	1	Goodwill Industries of NE IN
Salesforce	1	Opportunity Enterprises, Inc.
Zoho CRM	1	Wabash Center, Inc. (2)
	<b>Total 40</b>	

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(10) Mass Email Delivery Service</b>	<b>Agencies Reporting</b>	
Microsoft Outlook	22	ADEC, Inc. Advocacy Links Benchmark Human Services Blue River Services, Inc. Bona Vista Programs (3) Carey Services, Inc. Cornerstone Associates Corvilla, Inc. Developmental Services, Inc. Easterseals Rehabilitation Center, Inc. First Chance Center, Inc. Goodwill Industries of NE IN In-Pact Insights Consulting (2) Paladin Peak Community Services, Inc. Rauch, Inc. Southern IN Resource Solutions Sycamore Services, Inc. The Arc of Gibson County Unknown Unknown
Constant Contact	5	Abilities Services, Inc. LOGAN Community Resources, Inc. Tangram The Arc of Greater Boone County Wabash Center, Inc.
Mail Chimp	3	Bona Vista Programs (3) CDC Resources, Inc. Opportunity Enterprises, Inc.
N/A	3	Hopewell Center, Inc. Huser SpecialCare Marshall-Starke Developmental Center, Inc.
Accel Consulting	1	Insights Consulting (2)
Bloomerang	1	Bona Vista Programs (3)
Delivera	1	Easter Seals Arc of Northeast IN
Firedog	1	Easterseals Crossroads
Google	1	Jay-Randolph Developmental Services, Inc.
Groupwise	1	Passages, Inc.
<b>Total</b>	<b>39</b>	

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(11) Medicaid Billing Software</b>		<b>Agencies Reporting</b>
Accel Consulting	13	Benchmark Human Services Bona Vista Programs Developmental Services, Inc. Easter Seals Arc of Northeast Indiana Insights Consulting (2) LOGAN Community Resources, Inc. Paladin (2) Sycamore Services, Inc. Tangram The Arc of Gibson County (2) The Arc of Greater Boone County Wabash Center, Inc. (2) Unknown
EDS	6	Corvilla, Inc. (2) First Chance Center (3) Insights Consulting (2) Paladin (2) Passages, Inc. Unknown
Microsoft Excel	5	Blue River Services, Inc. Corvilla, Inc. (2) First Chance Center (3) In-Pact The Arc of Gibson County (2)
Quantum Solutions (CASPer)	4	Carey Services, Inc. Jay-Randolph Developmental Services, Inc. Rauch Southern IN Resource Solutions
Vertex Systems	4	Abilities Services, Inc. Hopewell Center, Inc. Marshall-Starke Development Center, Inc. Wabash Center, Inc. (2)
Solana	3	ADEC, Inc. Opportunity Enterprises, Inc. Peak Community Services, Inc.
Raintree	2	Easterseals Crossroads Easterseals Rehabilitation Center, Inc.
Manual	2	First Chance Center (3) Huser SpecialCare
August Systems (Wizard)	1	CDC Resources, Inc.
Insite	1	Advocacy Links
N/A	1	Goodwill Industries of NE IN
Therap Services	1	Cornerstone Associates
	<b>Total 43</b>	

<b>INARF Member Software Survey 2018 Results Participating Agencies = 36</b>		
<b>(12) Electronic Health Records</b>	<b>Agencies Reporting</b>	
None - N/A	12	Abilities Services, Inc. Cornerstone Associates Goodwill Industries of NE IN Hopewell Center, Inc. Huser SpecialCare Insights Consulting LOGAN Community Resources, Inc. Marshall-Starke Developmental Center, Inc. Passages, Inc., Inc. Rauch, Inc. The Arc of Gibson County The Arc of Greater Boone County
Therap	5	Benchmark Human Services Blue River Services, Inc. (2) CDC Resources, Inc. Corvilla, Inc. Unknown
Accel Consulting	5	Bona Vista Programs (4) Developmental Services, Inc. Sycamore Services, Inc. Tangram Wabash Center (2)
Microsoft Excel	4	Blue River Services, Inc. (2) Bona Vista Programs (4) First Chance Center (3) In-Pact (2)
Quantum Solutions (CASPer)	2	Jay-Randolph Developmental Services, Inc. Southern IN Resource Solutions
Raintree	2	Easterseals Crossroads Easterseals Rehabilitation Center, Inc.
Microsoft Word	2	First Chance Center (3) In-Pact (2)
Advocare	1	Bona Vista Programs (4)
Advocate	1	Advocacy Links
Azalea	1	Bona Vista Programs (4)
Datamotion	1	Peak Community Services, Inc.
ECP	1	Easterseals Arc of Northeast IN
EMAR	1	ADEC, Inc.
In Touch	1	Paladin
Microsoft Access	1	First Chance Center (3)
Prism	1	Carey Services, Inc.
Scanned PDF	1	Opportunity Enterprises, Inc.
Vertex	1	Wabash Center (2)
<b>Total</b>	<b>43</b>	